

# Taro


# Yamada

Roasting Operator/Assistant

## Contact

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 25/570 Bourke St., Vic  
3056

## Education

**BACHELOR OF COFFEE**  
**May 2023 - June 2025**  
**University Of Coffee,**  
**Melbourne**

## Skills

- Customer Service Skills
- Knowledge of Coffee Brews & Roasts
- Brewing Coffee Manually & Automatically
- Beverage Pairing
- Speed and Efficiency
- Arithmetic & Cash Handling
- Team Player
- Inventory Management
- Warehouse Operation
- Operating Roasting Machine

## Profile

Roasting operator with +2 years of experience with Probat and Menado roasting machines. Skilled in using roasting software “Cropster” to analyze graphs such as RoR, bean temperature and exhaust temperature to adjust gas. Able to identify coffee defects like under/over development, baking, scorching, tipping by using sights to achieve higher standard and more consistent roasting. Make a roasting profile by knowing moisture level, density, screen size, and process. Eager to grow friendly and professional relationships with guests and coffee teams to maximize coffee experience.

## Professional Experience

### ROASTING OPERATOR

**Feb 2024 - Current**

**Coffee Shop Yamada**

**MELBOURNE, VIC**

- Operating Probat 22kg and Menado 80kg to roast coffee
- Using roasting software Cropster to make higher standard and more consistently coffee
- Operating hand forklift to organize and move green coffee
- Cupping to practice for tasting and observing the aromas and flavours of roasted beans
- Loading coffee bean in to machine by using lift
- Cleaning roasting machine to prevent a fire and accident

### ROASTING OPERATOR / COFFEE BEAN SALESPERSON / FOH

**Jan 2023 - Aug 2023**

**Coffee Shop Yamada**

**MELBOURNE, VIC**

- Have extensive knowledge of specialty roasting practices, maintenance, data logging, creating and matching Coffee profiles.
- Supervised some coffee roasting and blending of coffee.
- Package and palletize coffee into boxes and/or bags.
- Moved around 10kg coffee tins to organize the shop.
- Listening to customers carefully to make suggestions for beans.
- preparing espresso-based coffee drinks, such as long black, flat white, caffè latte and cappuccino.
- Welcome patrons and guide them to their tables and seats, taking orders and establishing a positive rapport on arrival.

- Bilingual in English and Japanese

## **COFFEE BEAN SALESPERSON / ROASTING OPERATOR**

**June 2021 - Jan 2023**

**Coffee Shop Yamada**

**TOKYO, JAPAN**

- Greeted guests in a friendly manner as they entered the store and informed them about specials and sample products.
- Consistently provide excellent customer service by building rapport with customers and conversing with patrons while preparing orders.
- Interface with customers to assess purchasing needs and provide recommendations based on expertise of new and current products and customers' tastes.
- Roasted a variety of coffees from different origins in order to be disturbed to cafe.
- Closely monitor the creation of each coffee roast by adjusting roaster settings as required.
- Manage inventory and product levels by stocking, refilling, and preparing fresh coffee products and specialty products.

## **CAFE WORKER / FRONT DESK RECEPTIONIST**

**November 2020 - May 2021**

**Coffee Hotel Yamada**

**NAGANO, JAPAN**

- Prepared and provided consistent hot and cold beverages for customers quickly and effectively by following recipe and presentation standards.
- Maintain and operate equipment and machinery, including blenders, commercial coffee brewers, and coffee pots, while applying safety.
- Served an average of 100+ customers daily, providing prompt, and friendly service in a fast-paced environment.
- Maintained clean and organized workspace to optimize operations and enable partners to easily locate products.
- Greeting residents and guests upon entry and responds to requests, questions and any other needs appropriately and professionally.
- Responsible for accurate and efficient accounts and guest billing processes.

## **WAREHOUSE OPERATOR / LIGHTING TECHNICIAN**

**September 2017 - September 2018**

**Coffee Entertainment Yamada**

**CALIFORNIA, UNITED STATE**

- Organized the warehouse and various products according to requirements and schedules.
- Organize stocks and enter details of inventories into the warehouse management system.
- Possess good leadership skills with an ability to work in a fast paced working environment.
- Maintains safe and clean work environment Operating forklifts, side trucks.
- Acquired and utilized many different skills such as moving, setting up, and running specialized lighting equipment.
- Communicated with co-workers, managers, and clients to complete projects.